

# CODE OF CORPORATE GOVERNANCE

## Introduction

The Code of Corporate Governance follows the latest guidance issued by the Chartered Institute of Public Finance and Accountancy (CIPFA) and the Society of Local Authority Chief Executives (SOLACE), entitled "Delivering Good Governance in Local Government (2016)" This code brings together in one document the various governance and accountability arrangements currently in place.

The guidance defines the seven core principles, each supported by sub-principles that should underpin the governance framework of a local authority:

- A. Behaving with integrity, demonstrating strong commitment to ethical values and respecting the rules of law.
- B. Ensuring openness and comprehensive stakeholder engagement.
- C. Defining outcomes in terms of sustainable economic, social and environmental benefits.
- D. Determining the interventions necessary to optimise the achievement of the intended outcomes.
- E. Developing the Council's capacity, including the capability of its leadership and the individuals within it.
- F. Managing risks and performance through robust internal control and strong public financial management
- G. Implementing good practices in transparency, reporting, and audit, to deliver effective accountability.

Principles A and B are the overarching requirements for acting in the public interest; achieving good governance in local government also requires effective arrangements for the outcomes of Principles C to G.

**Principle A - Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law.**

**Summary:**

Local government organisations are accountable not only for how much they spend, but also for how they use the resources under their stewardship. This includes accountability for outputs, both positive and negative, and for the outcomes they have achieved. In addition, they have an overarching responsibility to serve the public interest in adhering to the requirements of legislation and government policies. It is essential that, as a whole, they can demonstrate the appropriateness of all their actions and have mechanisms in place to encourage and enforce adherence to ethical values and to respect the rule of law.

**Sub-principles:**

- Behaving with integrity
- Demonstrating strong commitment to ethical values
- Respecting the rule of law

Behaviours and actions demonstrating good governance	Evidence
<ul style="list-style-type: none"> <li>• Ensuring members and officers behave with integrity and lead a culture where acting in the public interest is visibly and consistently demonstrated thereby protecting the reputation of the organisation</li> <li>• Ensuring members take the lead in establishing specific standard operating principles or values for the organisation and its staff and that they are communicated and understood. These should build on the Seven Principles of Public Life (the Nolan Principles)</li> <li>• Leading by example and using the above standard operating principles or values as a framework for decision making and other actions</li> <li>• Demonstrating, communicating and embedding the standard operating principles or values through appropriate policies and processes which are reviewed on a regular basis to ensure that they are operating effectively</li> <li>• Seeking to establish, monitor and maintain the organisation’s ethical standards and performance</li> <li>• Underpinning personal behaviour with ethical values and ensuring they permeate all aspects of the organisation’s culture and operation</li> </ul>	<ul style="list-style-type: none"> <li>• Constitution</li> <li>• Councillor and Officer Codes of Conduct</li> <li>• Member Register/Declarations of Interests</li> <li>• Protocol for Member/Officer Relations</li> <li>• Financial Regulations</li> <li>• Contracts Standing Orders</li> <li>• Anti-Fraud and Corruption Policies (Fraud Risk Management, Fraud Response Plan)</li> <li>• Anti-Money Laundering Policies</li> <li>• Audit and Standards Committee</li> <li>• Monitoring Officer Protocol</li> <li>• Procedure for dealing with complaints regarding city, parish and town councillors and co-opted members</li> <li>• One Year Plan / Delivery Plan / Corporate Plan</li> <li>• Business and Service Planning Guidance</li> </ul>

- Developing and maintaining robust policies and procedures which place emphasis on agreed ethical values
- Ensuring that external providers of services on behalf of the organisation are required to act with integrity and in compliance with ethical standards expected by the organisation
- Ensuring members and staff demonstrate a strong commitment to the rule of the law as well as adhering to relevant laws and regulations
- Creating the conditions to ensure that the statutory officers, other key post holders, and members, are able to fulfil their responsibilities in accordance with legislative and regulatory requirements
- Striving to optimise the use of the full powers available for the benefit of citizens, communities and other stakeholders
- Dealing with breaches of legal and regulatory provisions effectively
- Ensuring corruption and misuse of power are dealt with effectively

- Whistleblowing Policy
- Ethical Procurement Policy
- Dignity and Respect at Work policies
- Personal Development Reviews
- Job descriptions/person specifications
- Gifts and Hospitality policy

## Principle B - Ensuring openness and comprehensive stakeholder engagement

### Summary:

Local government is run for the public good; organisations therefore should ensure openness in their activities. Clear, trusted channels of communication and consultation should be used to engage effectively with all groups of stakeholders, such as individual citizens and service users, as well as institutional stakeholders.

### Sub-principles:

- Openness
- Engaging comprehensively with institutional stakeholders
- Engaging stakeholders effectively, including individual citizens and service users

Behaviours and actions demonstrating good governance	Evidence
<ul style="list-style-type: none"> <li>• Ensuring an open culture through demonstrating, documenting and communicating the organisation's commitment to openness</li> <li>• Making decisions that are open about actions, plans, resource use, forecasts, outputs and outcomes. The presumption is for openness. If that is not the case, a justification for the reasoning for keeping a decision confidential should be provided</li> <li>• Providing clear reasoning and evidence for decisions in both public records and explanations to stakeholders and being explicit about the criteria, rationale and considerations used. In due course, ensuring that the impact and consequences of those decisions are clear</li> <li>• Using formal and informal consultation and engagement to determine the most appropriate and effective interventions/ courses of action</li> <li>• Effectively engaging with institutional stakeholders to ensure that the purpose, objectives and intended outcomes for each stakeholder relationship are clear so that outcomes are achieved successfully and sustainably</li> <li>• Developing formal and informal partnerships to allow for resources to be used more efficiently and outcomes achieved more effectively</li> <li>• Ensuring that partnerships are based on:               <ul style="list-style-type: none"> <li>(a) Trust</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>• Council Constitution</li> <li>• Access to Information Procedure Rules</li> <li>• Committee Decision Making Procedure</li> <li>• Public Engagement Toolkit</li> <li>• Record of decision making and supporting materials</li> <li>• Policy Committee Work Programmes</li> <li>• One Year Plan / Delivery Plan / Corporate Plan</li> <li>• Health and Wellbeing Board</li> <li>• Sheffield Health and Care Partnership</li> <li>• Medium Term Financial Analysis</li> <li>• State of Sheffield Report 2020</li> <li>• Sheffield City Partnership Board (SCPB)</li> <li>• Race Equality Commission report</li> <li>• Equality Impact Assessments</li> <li>• Record of public consultations</li> <li>• Budget Consultation</li> </ul>

<p>(b) A shared commitment to change</p> <p>(c) A culture that promotes and accepts challenge among partners, and</p> <p>(d) That the added value of partnership working is explicit</p> <ul style="list-style-type: none"> <li>• Establishing a clear policy on the type of issues that the organisation will meaningfully consult with or involve communities, individual citizens, service users and other stakeholders to ensure that service (or other) provision is contributing towards the achievement of intended outcomes</li> <li>• Ensuring that communication methods are effective and that members and officers are clear about their roles with regard to community engagement</li> <li>• Encouraging, collecting and evaluating the views and experiences of communities, citizens, service users and organisations of different backgrounds including reference to future needs</li> <li>• Implementing effective feedback mechanisms in order to demonstrate how views have been taken into account</li> <li>• Balancing feedback from more active stakeholder groups with other stakeholder groups to ensure inclusivity</li> <li>• Taking account of the impact of decisions on future generations of tax payers and service users</li> </ul>	<ul style="list-style-type: none"> <li>• Themed consultations to inform policy and strategy development e.g. Transport, Air Quality, City Centre Masterplan</li> <li>• Joint Strategic Needs Assessment</li> <li>• SCC Open Data Portal – includes spend information for anything above £250</li> <li>• Full Council meetings</li> <li>• Policy Committee meetings</li> <li>• Local Area Committees</li> <li>• Equality Hubs Network</li> <li>• Fairness, Tackling Poverty and Social Exclusions Partnership/Board</li> <li>• Neighbourhood Policing Partnerships</li> <li>• Welfare Reform Group</li> <li>• SCPB Framework for an Inclusive and Sustainable Economy</li> <li>• Housing and Neighbourhoods Advisory Panel</li> <li>• Safer and Sustainable Communities Partnership</li> <li>• Tenant Challenge for Change</li> </ul>
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**Principle C - Defining outcomes in terms of sustainable economic, social, and environmental benefits.**

**Summary:**

The long-term nature and impact of many of local government’s responsibilities mean that it should define and plan outcomes and that these should be sustainable. Decisions should further the authority’s purpose, contribute to intended benefits and outcomes, and remain within the limits of authority and resources. Input from all groups of stakeholders, including citizens, service users, and institutional stakeholders, is vital to the success of this process and in balancing competing demands when determining priorities for the finite resources available.

**Sub-principles:**

- Defining Outcomes
- Sustainable economic, social and environmental benefits

Behaviours and actions demonstrating good governance	Evidence
<ul style="list-style-type: none"> <li>• Having a clear vision, which is an agreed formal statement of the organisation’s purpose and intended outcomes containing appropriate performance indicators, which provide the basis for the organisation’s overall strategy, planning and other decisions</li> <li>• Specifying the intended impact on, or changes for, stakeholders including citizens and service users. It could be immediately or over the course of a year or longer</li> <li>• Delivering defined outcomes on a sustainable basis within the resources that will be available</li> <li>• Identifying and managing risks to the achievement of outcomes</li> <li>• Managing service users’ expectations effectively with regard to determining priorities and making the best use of the resources available</li> <li>• Considering and balancing the combined economic, social and environmental impact of policies and plans when taking decisions about service provision</li> <li>• Taking a longer-term view with regard to decision making, taking account of risk and acting transparently where there are potential conflicts between the organisation’s intended outcomes and short-term factors such as the political cycle or financial constraints</li> </ul>	<ul style="list-style-type: none"> <li>• One Year Plan / Delivery Plan / Corporate Plan</li> <li>• Joint Health &amp; Wellbeing Strategy</li> <li>• Transport Strategy</li> <li>• Air Quality Strategy</li> <li>• City Centre Strategic Vision</li> <li>• Economic Strategy</li> <li>• Green City Strategy</li> <li>• Business and Service planning guidance</li> <li>• Budget process</li> <li>• Risk management framework</li> <li>• Record of decision making and supporting materials</li> <li>• Equality Impact Assessments</li> <li>• Medium Term Financial Analysis</li> <li>• Performance Management Framework</li> <li>• Consultations</li> </ul>

- Determining the wider public interest associated with balancing conflicting interests between achieving the various economic, social and environmental benefits, through consultation where possible, in order to ensure appropriate trade-offs
- Ensuring fair access to services

- SCPB Framework for an Inclusive and Sustainable Economy
- Fairness, Tackling Poverty and Social Exclusions Partnership Group
- Tackling Poverty Framework
- Housing Strategies including Homelessness Prevention, Older People's Independent Living

**Principle D - Determining the interventions necessary to optimise the achievement of the intended outcomes.**

**Summary:**

Local government achieves its intended outcomes by providing a mixture of legal, regulatory, and practical interventions. Determining the right mix of these courses of action is a critically important strategic choice that local government has to make to ensure intended outcomes are achieved. They need robust decision-making mechanisms to ensure that their defined outcomes can be achieved in a way that provides the best trade-off between the various types of resource inputs while still enabling effective and efficient operations. Decisions made need to be reviewed continually to ensure that achievement of outcomes is optimised.

**Sub-principles:**

- Determining interventions
- Planning interventions
- Optimising achievement of intended outcomes

Behaviours and actions demonstrating good governance	Evidence
<ul style="list-style-type: none"> <li>• Ensuring decision makers receive objective and rigorous analysis of a variety of options indicating how intended outcomes would be achieved and associated risks. Therefore ensuring best value is achieved however services are provided</li> <li>• Considering feedback from citizens and service users when making decisions about service improvements or where services are no longer required in order to prioritise competing demands within limited resources available including people, skills, land and assets and bearing in mind future impacts</li> <li>• Establishing and implementing robust planning and control cycles that cover strategic and operational plans, priorities and target</li> <li>• Engaging with internal and external stakeholders in determining how services and other courses of action should be planned and delivered</li> <li>• Considering and monitoring risks facing each partner when working collaboratively, including shared risks</li> <li>• Ensuring arrangements are flexible and agile so that the mechanisms for delivering goods and services can be adapted to changing circumstances</li> </ul>	<ul style="list-style-type: none"> <li>• Committee Decision Making process</li> <li>• Business continuity plans</li> <li>• Risk management framework</li> <li>• Business and Service planning guidance</li> <li>• Capital Programme monthly monitoring and approval by Strategy and Resources Policy Committee or Finance Sub-Committee</li> <li>• Leadership Boards</li> <li>• Achieving change procedure</li> <li>• One Year Plan / Delivery Plan / Corporate Plan</li> <li>• Budget consultation</li> <li>• Equality Impact Assessments</li> <li>• SCC Consultations</li> <li>• Performance Management Framework</li> <li>• Employee Opinion Survey</li> </ul>



- Establishing appropriate key performance indicators (KPIs) as part of the planning process in order to identify how the performance of services and projects is to be measured
- Ensuring capacity exists to generate the information required to review service quality regularly
- Preparing budgets in accordance with objectives, strategies and the medium term financial plan
- Informing medium and long term resource planning by drawing up realistic estimates of revenue and capital expenditure aimed at developing a sustainable funding strategy
- Ensuring the medium term financial strategy integrates and balances service priorities, affordability and other resource constraints
- Ensuring the budgeting process is all-inclusive, taking into account the full cost of operations over the medium and longer term
- Ensuring the medium term financial strategy sets the context for ongoing decisions on significant delivery issues or responses to changes in the external environment that may arise during the budgetary period in order for outcomes to be achieved while optimising resource usage
- Ensuring the achievement of 'social value' through service planning and commissioning

- Medium Term Financial Analysis
- Ethical Procurement Policy

**Principle E - Developing the entity’s capacity, including the capability of its leadership and the individuals within it.**

**Summary:**

Local government needs appropriate structures and leadership, as well as people with the right skills, appropriate qualifications and mind-set, to operate efficiently and effectively and achieve their intended outcomes within the specified periods. A local government organisation must ensure that it has both the capacity to fulfil its own mandate and to make certain that there are policies in place to guarantee that its management has the operational capacity for the organisation as a whole. Because both individuals and the environment in which an authority operates will change over time, there will be a continuous need to develop its capacity as well as the skills and experience of the leadership of individual staff members. Leadership in local government entities is strengthened by the participation of people with many different types of backgrounds, reflecting the structure and diversity of communities.

**Sub-principles:**

- Developing the entity’s capacity
- Developing the capability of the entity’s leadership and other individuals

<b>Behaviours and actions demonstrating good governance</b>	<b>Evidence</b>
<ul style="list-style-type: none"> <li>• Reviewing operations, performance and use of assets on a regular basis to ensure their continuing effectiveness</li> <li>• Improving resource use through appropriate application of techniques such as benchmarking and other options in order to determine how resources are allocated so that defined outcomes are achieved effectively and efficiently</li> <li>• Recognising the benefits of partnerships and collaborative working where added value can be achieved</li> <li>• Developing and maintaining an effective workforce plan to enhance the strategic allocation of resources</li> <li>• Developing protocols to ensure that elected and appointed leaders negotiate with each other regarding their respective roles early on in the relationship and that a shared understanding of roles and objectives is maintained</li> <li>• Publishing a statement that specifies the types of decisions that are delegated and those reserved for the collective decision making of the governing body</li> </ul>	<ul style="list-style-type: none"> <li>• Constitution</li> <li>• Committee Decision Making Process</li> <li>• Service and Business Planning guidance</li> <li>• Performance Management Framework</li> <li>• Local Area Committees</li> <li>• Benchmarking performance against other local authorities, eg core cities, key cities</li> <li>• One Year Plan / Delivery Plan / Corporate Plan</li> <li>• Sheffield City Partnership Board</li> <li>• Health &amp; Wellbeing Board</li> <li>• SCC Consultations</li> <li>• Land and Property Plan</li> </ul>

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| <ul style="list-style-type: none"><li>• Ensuring the leader and the chief executive have clearly defined and distinctive leadership roles within a structure whereby the chief executive leads in implementing strategy and managing the delivery of services and other outputs set by members and each provides a check and a balance for each other's authority.</li><li>• Developing the capabilities of members and senior management to achieve effective leadership and to enable the organisation to respond successfully to changing legal and policy demands as well as economic, political and environmental changes and risks by:<ul style="list-style-type: none"><li>○ Ensuring members and staff have access to appropriate induction tailored to their role and that ongoing training and development matching individual and organisational requirements is available and encouraged</li><li>○ Ensuring members and officers have the appropriate skills, knowledge, resources and support to fulfil their roles and responsibilities and ensuring that they are able to update their knowledge on a continuing basis</li><li>○ Ensuring personal, organisational and systemwide development through shared learning, including lessons learnt from governance weaknesses both internal and external</li></ul></li><li>• Ensuring that there are structures in place to encourage public participation</li><li>• Taking steps to consider the leadership's own effectiveness and ensuring leaders are open to constructive feedback from peer review and inspections</li><li>• Holding staff to account through regular performance reviews which take account of training or development needs</li><li>• Ensuring arrangements are in place to maintain the health and wellbeing of the workforce and support individuals in maintaining their own physical and mental wellbeing</li></ul> | <ul style="list-style-type: none"><li>• Arrangements for the Delegation of Functions to Officers</li><li>• Responsibility for Functions (Part 3 of Constitution)</li><li>• Protocol for Member/Officer Relations</li><li>• Councillor and Officer Codes of Conduct</li><br/><li>• HR policies</li><li>• Workforce Strategy</li><li>• SCC Communications Strategy</li><li>• Induction programme</li><li>• Personal Development Reviews</li><li>• Senior Responsible Officer for safety and employee wellbeing</li><li>• Future Sheffield Programme</li><li>• The Council's Values</li></ul> |
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**Principle F - Managing risks and performance through robust internal control and strong public financial management.**

**Summary:**

Local government needs to ensure that the organisations and governance structures that it oversees have implemented, and can sustain, an effective performance management system that facilitates effective and efficient delivery of planned services. Risk management and internal control are important and integral parts of a performance management system and crucial to the achievement of outcomes. Risk should be considered and addressed as part of all decision making activities.

A strong system of financial management is essential for the implementation of policies and the achievement of intended outcomes, as it will enforce financial discipline, strategic allocation of resources, efficient service delivery, and accountability.

It is also essential that a culture and structure for scrutiny is in place as a key part of decision making, policy making and review. A positive working culture that accepts, promotes and encourages constructive challenge is critical to successful scrutiny and successful delivery. Importantly, this culture does not happen automatically, it requires repeated public commitment from those in authority.

**Sub-principles:**

- Managing risk
- Managing performance
- Robust internal control
- Managing data
- Strong public financial management

<b>Behaviours and actions demonstrating good governance</b>	<b>Evidence</b>
<ul style="list-style-type: none"> <li>• Recognising that risk management is an integral part of all activities and must be considered in all aspects of decision making</li> <li>• Implementing robust and integrated risk management arrangements and ensuring that they are working effectively</li> <li>• Ensuring that responsibilities for managing individual risks are clearly allocated</li> </ul>	<ul style="list-style-type: none"> <li>• Committee Decision Making Process</li> <li>• Risk Management Framework</li> <li>• Internal Audit</li> <li>• Performance Management Framework</li> <li>• Audit and Standards Committee</li> <li>• Whistleblowing Policy</li> </ul>

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| <ul style="list-style-type: none"><li>• Monitoring service delivery effectively including planning, specification, execution and independent post implementation review</li><li>• Making decisions based on relevant, clear objective analysis and advice pointing out the implications and risks inherent in the organisation's financial, social and environmental position and outlook</li><li>• Encouraging effective and constructive challenge and debate on policies and objectives to support balanced and effective decision making</li><li>• Providing members and senior management with regular reports on service delivery plans and on progress towards outcome achievement</li><li>• Ensuring there is consistency between specification stages (such as budgets) and post implementation reporting (eg financial statements)</li><li>• Aligning the risk management strategy and policies on internal control with achieving objectives</li><li>• Evaluating and monitoring risk management and internal control on a regular basis</li><li>• Ensuring effective counter fraud and anti-corruption arrangements are in place</li><li>• Ensuring additional assurance on the overall adequacy and effectiveness of the framework of governance, risk management and control is provided by the internal auditor</li><li>• Ensuring an audit committee or equivalent group/ function, which is independent of the executive and accountable to the governing body:<ul style="list-style-type: none"><li>• ☑ Provides a further source of effective assurance regarding arrangements for managing risk and maintaining an effective control environment</li><li>• ☑ that its recommendations are listened to and acted</li></ul></li><li>• Ensuring effective arrangements are in place for the safe collection, storage, use and sharing of data, including processes to safeguard personal data</li><li>• Ensuring effective arrangements are in place and operating effectively when sharing data with other bodies</li></ul> | <ul style="list-style-type: none"><li>• Information Governance arrangements and compliance with GDPR</li><li>• Financial Regulations</li><li>• Business and Service Planning guidance</li><li>• Equality Impact Assessments</li><li>• Anti-Fraud and Corruption Policies (Fraud Risk Management, Fraud Response Plan)</li><li>• Monthly Financial Reporting</li><li>• Quarterly performance management reporting</li><li>• Compliance with CIPFA Code of Practice</li><li>• Annual Governance Statement</li><li>• Information Asset Register</li><li>• Information Governance and Security Policy</li><li>• ICT Acceptable Use Policy</li><li>• Data Protection Policy</li><li>• Social Networking Policy</li></ul> |
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**Principle G - Implementing good practices in transparency, reporting, and audit to deliver effective accountability.**

**Summary:**

Accountability is about ensuring that those making decisions and delivering services are answerable for them. Effective accountability is concerned not only with reporting on actions completed, but also ensuring that stakeholders are able to understand and respond as the organisation plans and carries out its activities in a transparent manner. Both external and internal audit contribute to effective accountability.

**Sub-principles:**

- Implementing good practice in transparency
- Implementing good practices in reporting
- Assurance and effective accountability

Behaviours and actions demonstrating good governance	Evidence
<ul style="list-style-type: none"> <li>• Writing and communicating reports for the public and other stakeholders in a fair, balanced and understandable style appropriate to the intended audience and ensuring that they are easy to access and interrogate</li> <li>• Striking a balance between providing the right amount of information to satisfy transparency demands and enhance public scrutiny while not being too onerous to provide and for users to understand</li> <li>• Reporting at least annually on performance, value for money and stewardship of resources to stakeholders in a timely and understandable way</li> <li>• Ensuring members and senior management own the results reported</li> <li>• Ensuring robust arrangements for assessing the extent to which the principles contained in this Framework have been applied and publishing the results on this assessment, including an action plan for improvement and evidence to demonstrate good governance (the annual governance statement)</li> <li>• Ensuring that this Framework is applied to jointly managed or shared service organisations as appropriate</li> </ul>	<ul style="list-style-type: none"> <li>• Full Council and Committee meetings</li> <li>• Committee Decision Making Process</li> <li>• Publication of agendas, minutes, reports and decisions</li> <li>• Audit and Standards Committee</li> <li>• Governance Committee</li> <li>• Performance Management Framework</li> <li>• Annual Statement of Accounts</li> <li>• Arrangements for the Delegation of Functions to Officers</li> <li>• Responsibility for Functions (Part 3 of Constitution)</li> <li>• External Assessments eg Ofsted, CQC</li> <li>• Internal Audit</li> </ul>

- Ensuring the performance information that accompanies the financial statements is prepared on a consistent and timely basis and the statements allow for comparison with other, similar organisations
- Ensuring that recommendations for corrective action made by external audit are acted upon
- Ensuring an effective internal audit service with direct access to members is in place, providing assurance with regard to governance arrangements and that recommendations are acted upon
- Welcoming peer challenge, reviews and inspections from regulatory bodies and implementing recommendations
- Gaining assurance on risks associated with delivering services through third parties and that this is evidenced in the annual governance statement
- Ensuring that when working in partnership, arrangements for accountability are clear and the need for wider public accountability has been recognised and met

- Monthly revenue and capital monitoring reports to Strategy and Resources Policy Committee or Finance Sub-Committee
- Health and Wellbeing Board
- Safer and Sustainable Communities Partnership Board
- State of Sheffield Report
- SCC Open Data Portal – includes spend information for anything above £250
- Housing and Neighbourhoods Advisory Panel
- Freedom Of Information Publication Scheme
- Access to Information Rules
- Tenant Challenge for Change
- Contractual arrangements with third parties

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